

Although we promptly ship all orders from our climate-controlled warehouse, we have no control over the conditions your package(s) may encounter on the trip from our door to yours.

Here are some suggestions to help with your deliveries during the warmer months of the year:

- Avoid leaving packages outside in warm weather.

 Some customers opt to have their orders delivered to their work address during the summer. Others choose an alternate location like a friend, neighbor or relative's home.
- For best results, minimize handling of individually wrapped products immediately after delivery.

 Although our products are mostly heat tolerant, there can be some melting of capsules or certain food items during warm summer months.

 If you encounter product melting issues, place boxes of bars or unopened items in the refrigerator for about an hour. While appearance may be

slightly altered, items will re-harden with no loss of nutrition or taste

All products are available for in-office purchase or curbside pickup!

While in-home delivery of certain products like Bliss Bars is suspended from mid-May through mid-September due to warmer temperatures, all your favorite products are <u>available year round</u> for in-office purchase or via our Curbside Pick-Up service, available at <u>store.taguenutrition.com/rapid-pickup</u>.

Please take this information into consideration when you order your products. We cannot give refunds for weather related damage during shipping. See store.taguenutrition.com/shipping-returns for more Shipping & Nutritional Product Return FAQ's.



